**CERTIFICATE**

This is to certify that **Nemaly Praveen Kumar** with USN:1BG15EC066 student of 7th semester Electronics and Communication Engineering at B.N.M Institute of Technology has successfully completed his one month internship from 9th July 2018 to 8th August 2018 at **Mihira Technology**, Golmuri, Jamshedpur on the project entitled “**customer Service status**”.

During  the period of his internship programme with us he was found punctual, hardworking and inquisitive.

We wish him success in life.

**Viji Anil**  
Business Manager

ACKNOWLEDGEMENT

“The successful completion of any task would be incomplete without mentioning the people who made it possible by providing guidance, facilities and encouragement for the same”.

I take this opportunity to express my profound gratitude and deep regards to my guide Ms **Marzina Khatoon** for her exemplary guidance, monitoring and constant encouragement throughout the course of this project. The blessing, help and guidance given by mam from time to time shall carry me a long way in the journey of life on which I am about to embark.

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**Nemaly Praveen Kumar**

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